

# Organiser T&Cs

Crankworx Innsbruck 2020

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## Admission only with valid wristband

Ticket holders must collect a wristband at the entrance to the festival site. Bring your ticket to the ticketing container, where there will be a special desk issuing wristbands. However, please make sure to keep hold of your ticket – don't throw it away.

## Postponement, cancellation or partial cancellation of the event or a contest

- a) Should Crankworx Innsbruck 2020 have to be **postponed**, all tickets already purchased remain valid for the new event date. Please be aware that no refunds will be issued if the event is postponed.  
Should a specific contest at Crankworx Innsbruck have to be postponed, VIP Session Tickets will remain valid for the respective final. In order to minimise the logistical problems resulting from a postponement, the organiser reserves the right to redefine the validity period of the VIP Session Tickets.
- b) Should Crankworx Innsbruck 2020 have to be **cancelled**, all tickets already purchased will be refunded (minus handling fee) on request. You can apply for a refund online. Refund requests must be made no more than one year after the scheduled date of the event.
- c) Should **one or several contests have to be cancelled** at Crankworx Innsbruck 2020, there will be no refunds as long as one or several other contests have taken place or will take place.
- d) Should a contest have to be **abandoned** (e.g. for reasons of safety, weather, force majeure, darkness, etc.) there will be no refunds.
- e) Please be aware that the organiser will not reimburse any costs (e.g. accommodation, travel, food, etc.) resulting from event postponement, schedule changes, contest cancellations, partial contest cancellations and contest abandonments.